

## **April 21, 2020 UPDATE: Batory Foods' Response to COVID-19 Pandemic**

To Our Valued Customer and Vendor:

I am privileged to be here today and support your business on behalf of Batory Foods. We want to update you on how we, at Batory Foods, are continuing to take care of our customers, our vendors, our team members and our community. Their health and safety will continue to be a top priority at Batory Foods, where we have continually committed to following strict food safety procedures.

First and foremost, our hearts go out to anyone impacted, directly or indirectly, by COVID-19. May they find a quick and full recovery. Our hearts are also inspired by all the selfless front-line people working every day, ensuring our food supply and healthcare industry are operating as efficiently as possible.

We are happy to report we have experienced zero incidences of COVID-19 with our employees and facilities. We continue to take precautionary measures at our offices and facilities to minimize the spread of coronavirus and protect all employees and visitors. Additionally, we have asked our non-essential teams to stay home and work through digital channels with our customer & vendor needs.

In the event we experience a COVID-19 incidence at any of our facilities, our senior leadership team will determine our customer communications. This will be based on the magnitude and likelihood of impacting forward business, while protecting the privacy of individual(s). We also follow strict cleaning & sanitation protocols, contracting with a professional service restoration company who remain "on call" and are trained experts with viruses and disease disinfectant protocols commensurate with CDC guidelines.

We continue to be an essential part of the United States food supply chain, alongside our suppliers, customers, and logistic partners. This means "business as usual" and taking a "customer first" mentality to provide ingredients to food & beverage manufacturers and distributors.

We continue to monitor reports and recommendations from the Centers for Disease Control (CDC), the World Health Organization (WHO), and other government agencies. We plan to update and amend our procedures and protocol accordingly.

As part of our outreach to the surrounding communities, Batory has made a significant donation to *Feeding America*, a national organization which supports local food banks across America. While much remains uncertain, we are certain this crisis will pass in time and opportunities will arise. We hope you and your loved ones stay safe, stay healthy, and stay optimistic.

Warm Regards,



Ron Friedman  
President, Batory Foods

### **Contact Us**

If you have questions or concerns regarding our response to COVID-19, please contact us at [info@batoryfoods.com](mailto:info@batoryfoods.com) or by calling 800.367.6975. Check our website for most up to date COVID-19 communications: [www.batoryfoods.com](http://www.batoryfoods.com)